

SWW Area Board Report, 31st May 2017

Ben Ansell, the CFO of Dorset & Wiltshire Fire and Rescue Service offered the following at the beginning of April 2017:

1st April 2017 marked the first anniversary of the new Dorset & Wiltshire Fire and Rescue Service.

It is sometimes easy to forget just how far we've come in such a relatively short space of time.

Some of these times have been difficult, but I know we've continued to deliver high levels of service to the public and everybody, across all areas of the organisation has played an important part in making this happen.

I am extremely proud of our 'one team' approach, it is the only way we can continue to effectively support our communities, as well working closely with our partners. Being a bigger Service has enabled us to be a stronger partner to other agencies, including the police, our local authorities and health.

A number of schemes are being developed to work with our colleagues in the ambulance service, allowing us to better position ourselves to meet the needs of our communities. Making financial savings was one of the key drivers for combination, and our savings have been significant, while still being able to invest in the things we need to support our work such as new appliances, prevention activities, new fire helmets, improved ICT and essential improvements to our estate.

Another key part of becoming a combined Service was consolidating our governance arrangements, and a huge amount of work has taken place to deliver this.

I know that there is still much to do to bring together our ways of working and embedding a new combined culture for the Service is not something that will happen overnight.

Indeed, we are now developing our new Community Safety Plan 2017-2021, which will set our direction and aspiration for service delivery across the Bournemouth, Poole, Swindon, Wiltshire and Dorset Areas.

Response

Incidents

March 2017

Category	Wilton	Tisbury	Mere
False Alarm	8	3	2
Fire	3	1	1
Co-responding	N/A	0	0
Special Service	3	0	1
Total	14	4	4

Incidents for Wilton include RTC on the A36/A303 interchange. Noted due to the Area Boards past interest in A303 related incidents

April 2017



Category	Wilton	Tisbury	Mere
False Alarm	9	2	4
Fire	3	1	2
Co-responding	N/A	0	0
Special Service	1	3	1
Total	14	6	7

The board have taken particular interest in Co-responding, especially since the changes could have a significant impact on local availability. Because of this Co-responding incidents have been included on their own.

The figures include a number of RTC's, included . These have been spread around the district but there were none of note on the A303 in the last month and one in March.

Availability of RDS appliances %

March 2017	Appliance	Day (06:00 - 18:00)	Night (18:00 - 06:00)	Total
% Available	KT32P1 Wilton	84.74	76.35	80.54
% Available	KT33P1 Tisbury	38.17	97.24	67.71
% Available	KT34P1 Mere	84.21	97.38	90.79

April 2017	Appliance	Day (06:00 - 18:00)	Night (18:00 - 06:00)	Total
% Available	KT32P1 Wilton	73.61	71.94	72.78
% Available	KT33P1 Tisbury	47.50	95.87	71.74
% Available	KT34P1 Mere	72.78	95.97	84.38

On-Call Recruitment

The "Difficult Hours" for On-Call cover tends to be 0700 to 1800hrs weekdays, and weekends from 1800hrs Friday until 1800 hours Sunday.

The recruits from the recent advertising campaign are working their way through the system and will eventually start to have an impact on the availability.

Tisbury currently has five applicants going through the process. Mere has four applicant going through the process.



In addition there is a combined effort with North Dorset (Gillingham, Shaftesbury, Blandford, Sturminster Newton) to recruit more people. This includes articles in the local press about the activities undertaken and benefits from serving the community. This will be supplemented with each station getting out in their community to promote the recruitment, an 'open evening' and a 'have a go session' to try the tests. Two recruits for Wilton are undergoing training at time of writing.

Recent Notable Incidents

Whilst we have attended a number of incidents in the area over the past two months they have all been fairly minor with no specific incidents of note.

Community Engagement Work

Natasha Viljoen is the Safe and Well Advisor that covers this area, as well as Warminster.. Please contact her, natasha.viljoen@dwfire.org.uk to arrange for her to talk to your group or an individual visit.

A Safe and Well visit is available and is **FREE** and normally last about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice – night time routine and other points relevant to you
- Identifying and discussing any further support you may need if necessary

If you own/occupy a thatch property, are living alone, have a young family, are over 65 or a smoker please get in contact with us. We want to help make you safer in your own home. If you or someone you know has mobility or sight and hearing impairments please suggest a Safe and Well visit.

Visit <http://www.dwfire.org.uk/news/new-name-new-contact-details-same-service/> to book one.

Darren Nixon
District Commander Warminster, Mere & Tisbury
Email: darren.nixon@dwfire.org.uk
Tel: 01722 691238
Mobile: 07860 345294